



SEASONAL LIVING®



SEASONAL LIVING

Ceramic Furniture + Accents

MANUFACTURER PRODUCT CARE INSTRUCTIONS

JULY 2019

WE STRONGLY RECOMMEND USE OF HIGH-QUALITY FURNITURE COVERS

**IMPORTANT – BEFORE UNPACKING AND INSTALLING ANY
PRODUCT, READ ALL INFORMATION SUPPLIED BY
MANUFACTURER**

SEASONAL LIVING - CERAMIC FURNITURE, ACCENTS & VASES / URNS

Ceramic is an inorganic, non-metallic solid prepared by the action of heat and subsequent cooling. Ceramic materials may have a crystalline or partly crystalline structure, or may be amorphous (e.g., a glass). Because most common ceramics are crystalline, the definition of ceramic is often restricted to inorganic crystalline materials, as opposed to the non-crystalline glazes.

The earliest ceramics were pottery objects made from clay, either by itself or mixed with other materials. Ceramics now include domestic, industrial and building products and art

objects. In the 20th century, new ceramic materials were developed for use in advanced ceramic engineering; for example, in semiconductors.

HOW YOUR CERAMICS ARE MADE - Your ceramic purchase was designed in one of several countries including the United States, Europe and or Asia. Once we have created the design, our family of ceramic artisans, work hard to transfer that design into a unique sample. We then create a mold of the sample into which we press or pour wet clay. The wet clay then requires a few weeks to dry out – this cannot be hurried and is a natural curing / drying process. Once the clay reaches a certain stage of dryness, the clay product undergoes its first kiln firing to create a second stage of product known as biscuit or bisque. The next stage is to dip or spray glaze all over the product (inside and outside). Once the glaze dries, the product is ready for its final kiln firing. When the product leaves our kilns, it is under goes a process of quality inspection for defects and faults before being packed. Please remember, all hand made products have their own character markings. ***This is not a mass-produced item, so expect there to be minor flaws, this is perfectly acceptable in hand made ceramics.*** For more information on how our ceramic merchandise is manufactured, visit www.SeasonalLiving.com and click on Client Area on the home page. Educational and informative images and PDF documents are here to assist you.

ABOUT YOUR CERAMIC PURCHASE

A great deal of planning and consideration has gone into making your ceramic purchase provide you many with years of satisfaction. All of our glazes are made to the highest European Union environmental standards that ensure that none of the glazes include toxic or poisonous substances to you, your family or the environment. Your merchandise is crafted by hand. As such, each piece is unique and variations between items can occur such as size, color and finish can be expected – this is what makes your product different from other mass-produced products. Read our information “About Our Ceramics” which can be located in the Seasonal Living product catalog or on our website to learn more about these products.

HOW TO CARE FOR CERAMIC PRODUCTS

CLEANING & PRODUCT CARE

- **READ ALL Information** supplied with your ceramic product including "About Our Ceramics" information sheet
- READ Limited Manufacturer's Warranty to understand what is and what is not covered under the Limited Warranty
- We recommend regular rinsing or wiping off dirt and debris. This will help to keep your ceramic products clean and looking perfect
- Never use hard power washing pressure or spraying devices as this could weaken the glaze surface and or break the glaze off the ceramic base
- Use clean cool water to rinse ceramic glazed product
- Use a soft, non-abrasive, clean cloth to wipe off excess dirt or debris
- If necessary, apply small amounts of dish washing soap to the clean cloth to wipe over the ceramic surface and then rinse with cool, clean water and allow the product to dry naturally.
- **DO NOT** APPLY BLEACH, ABRASIVE CLEANERS OR ANY OTHER HARSH CLEANING SUBSTANCE, CHEMICAL AND OR DEVICE THAT MAY WEAKEN OR CAUSE THE CERAMIC GLAZE TO DISCOLOR OR WEAKEN.

SAFETY AT ALL TIMES

Make certain that you observe all Product Warnings and strictly Manufacturer Instructions ALL the time.


- 1. ALWAYS seek the assistance of another able-bodied adult to move all crated and boxed merchandise. Products can be heavy. DO NOT permit small children to unpack, move or handle unpacking, moving and or placing of any merchandise**
- 2. Place your ceramic products in locations that cannot cause harm or injury to humans and or pets. Consider strong wind and tipping over issues**

IMPORTANT!! - PRODUCT WARNING

ONLY use ceramic merchandise in the manner for which it was designed. For example, use vases for decorative use and or displaying plants – Make sure plant pots are always stable and secure. The same considerations for ceramic furniture – All furniture to be installed level and safely

- **DO NOT allow anyone to stand on or jump on / off or use ceramic furniture in any other way than it is described in the Seasonal Living catalog – for example: A table is designed to be used ONLY as a table it is NOT designed for standing on, jumping on or off etc. NEVER use a table or chair as a step ladder. It is dangerous not to use furniture in the manner it was designed or intended and can result in severe accidents or bodily injury and breakage or loss of ceramic furniture item - NEVER ALLOW CHILDREN TO PLAY ON, UNDERNEATH, INSIDE OR AROUND CERAMIC FURNITURE AT ANY TIME**
- **NEVER ALLOW CHILDREN TO PLAY WITH ANY PACKAGING. FAILURE TO FOLLOW INSTRUCTIONS MAY RESULT IN CHOKING, SUFFOCATION OR BODILY INJURY**
- **BE CAREFUL – Some ceramic items include a glossy glaze which can result in slick or slippery surfaces. NO Standing, NO jumping ON or OFF and NO USE as a step ladder**

- Look for similar Product Warnings that may be shipped with your product. Share this information with and encourage end customers to read, follow and post Warning signs when using this product to avoid accidents.
- Do NOT use any ceramic item to support other items such as using a planter or vase to support a table top. This type of behavior is risky and dangerous.



WARNING!

This furniture is designed and only intended to be used in the manner in which it is sold and described. TABLES must ONLY be used FOR SITTING AT OR PLACING ITEMS ON. Chairs and accent stools are ONLY intended to be sat on by one person at any one time. **ALWAYS FOLLOW ALL MANUFACTURER INSTRUCTIONS INCLUDING ASSEMBLY & PRODUCT CARE AT ALL TIMES.**

THIS WARNING MUST ONLY BE REMOVED BY FINAL CUSTOMER

DO NOT: CLIMB, SIT ON (unless sold as a chair or stool), **STAND OR JUMP ON/OFF THIS PIECE OF FURNITURE OR USE IT AS A STEP LADDER!**

ALWAYS SUPERVISE CHILDREN around furniture. NEVER permit them to play on or under ANY furniture. Children are Your responsibility, ALWAYS supervise children for their own safety. ALWAYS follow Manufacturer's Instructions. Failure to follow these warnings and manufacturer instructions may result in serious bodily injuries, including death.

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- **READ and ALWAYS FOLLOW ALL MANUFACTURER WARNINGS, NOTICES AND PRODUCT CARE INSTRUCTIONS**

STORAGE / PROTECTION FROM WINTER / FREEZING CONDITIONS

- Never allow water or any other liquid to build up in or on top of any ceramic receptacle, failure to follow this, may result in your ceramic merchandise cracking, breaking chunks of ceramic or shattering due to the liquid or moisture freezing and expanding causing cracking / breakage

- We recommend that during extreme freeze conditions, that you cover and protect the ceramic merchandise with a waterproof tarpaulin or furniture cover. Ideal covers include moisture proof barriers which prevent plastic covers freezing to the ceramic glaze. (We suggest you consider high-quality, breathable furniture covers such as are available from Koverroos.com)
- We also recommend that for some of our ceramic furniture items that the merchandise is raised off the ground a couple of inches (make sure furniture is stable and not easy to fall) to permit air flow and avoid thermal shock
- Whenever possible, we recommend that during Winter periods especially in locations with prolonged Winter periods that the furniture is stored in sheltered locations away from moisture and extreme freezing temperatures.

MOVING / HANDLING / PLACING YOUR CERAMIC PRODUCTS

- Ceramic is a heavy material, never try and lift or move merchandise without the assistance of another adult. Doing so may cause you to fall, trip or hurt yourself or damage / break the ceramic item
- Use stable carts, professional grade dollies or other moving devices to assist you making sure the ceramic is protected from hard metal or wooden surfaces that may cause the ceramic to chip
- When placing your ceramic products, assess the stability of each product (especially for WINDY Locations). If necessary, add weight in the form of sand bags or gravel to weight your merchandise. Alternatively, consider using professional grade silicone to bond the ceramic to smooth stone surfaces. (We recommend that you seek professional advice before doing so and test the silicone for staining or marking on an inconspicuous area to insure no stains or marks are left behind)
- **BE CAREFUL – DO NOT PLACE YOUR CERAMIC PRODUCTS CLOSE TO HEAT SOURCES** for example, Fire Pits and or BBQ / Grills. Close placement of ceramic items near HOT sources can cause ceramic to heat up and the exposure to sudden cold environmental temperature may cause the ceramic to suffer thermal shock and crack, shatter or break.

***SEASONAL LIVING – CERAMIC FURNITURE & ACCENTS
MANUFACTURER PRODUCT CARE INSTRUCTIONS – August 2019***