



## ETNA VOLCANIC STONE GLAZED CERAMIC COLLECTION

### PRODUCT LIMITED MANUFACTURER'S WARRANTY

JANUARY 2019

**WE STRONGLY RECOMMEND USE OF HIGH QUALITY BREATHABLE FURNITURE COVERS**

Our Etna Volcanic stone tables, slabs floor or wall cladding is crafted from natural volcanic stone. The volcanic stone is harvested from volcanic stone quarries and cut into specific sizes before application of ceramic glaze by hand is applied. No two pieces will ever be exactly the same. Each piece is a unique piece of art. The Etna volcanic stone glazed collection can be used for residential or commercial applications and requires minimal care.



**WARNING! ALWAYS COMPLETELY READ AND FOLLOW ALL MANUFACTURER'S WARNINGS. FAILURE TO DO SO, CAN LEAD TO DAMAGE OR LOSS OF PROPERTY, SEVERE BODILY INJURY TO YOU AND OTHERS AND IN SOME CASES, DEATH. ALWAYS SUPERVISE CHILDREN AND DO NOT PERMIT FURNITURE TO BE USED IN ANY MANNER OTHER THAN THE WAY IT IS INTENDED OR DESIGNED FOR**

**WHAT IS COVERED:** Seasonal Living warrants its Etna Volcanic Stone Glazed Ceramic Collection to be free from manufacturing structural defects for a period of twelve (12) years from date of original purchase from the direct manufacturer for the table top or for floor, counter and or wall claddings. All powder-coated steel bases are warranted for a period of one (1) year against manufacturing defects. Seasonal Living, as its sole

obligation, will repair or replace (at its option) any product, part, or component covered by this Limited Warranty, which fails under normal use and correct product maintenance as a result of a defect in material or workmanship. Seasonal Living will repair or replace the aforementioned product, part, or component with a comparable product, part, or component. This Limited Warranty extends only to the original purchaser (original Seasonal Living invoice customers only) who acquires the product new from Seasonal Living. Any product, part, or component must have been installed, used and maintained in accordance with the written Product Care Instructions provided by Seasonal Living, if any, included with the product or otherwise provided to the original purchaser. This Limited Warranty covers defects in Etna materials and manufacturing only; it does not include normal wear and tear, misuse, abuse of product, damage caused by lack of proper care, installation and or maintenance, shipping or distribution costs or using the product in a manner for which it was not designed. Any modification to the original product voids this Limited Warranty. If within the defined Warranty Period, the Product is found to be defective due to quality of craftsmanship, a written claim must be immediately filed to the dealer where this product was purchased from with supporting photographic evidence and a detailed written description with dates detailing when defects were first encountered along with original purchase invoice.



**WARNING!** Tables and chairs/stools must NEVER be used to be climbed on to, no standing on, no jumping on or off any table or chair. Do not use tables or chairs as step ladders, they are not designed for this purpose. Chairs or stools are ONLY designed to support the weight of one average person at a time. Do not allow multiple persons to sit on the same chair or stool at the same time. All chairs and stool legs or bases MUST remain fully in contact with a level ground surface at ALL TIMES. DO NOT permit any child to play on any furniture at any time.

**FAILURE TO FOLLOW THIS WARNING, MAY LEAD TO: DAMAGE OR LOSS OF PROPERTY, SEVERE BODILY INJURY AND IN SOME CASES DEATH.**

**SEASONAL LIVING DOES NOT PROVIDE ANY WARRANTY AGAINST:**

- Failure to closely follow Seasonal Living's Product Care Instructions.
- Damage to the product in the course of product shipment. Shipping damages MUST be notified on the original Bill of Lading and reported to the Manufacturer within 48 hours. Failure to inspect merchandise within the defined period will constitute as a waiver of any claim. Shipment damage claims are not a manufacturer's defect.

- Shipping (and any other related freight charges), packing and any handling charges – shipping damaged product to the Seasonal Living warehouse facility and for shipping replacements from our warehouse facility to desired delivery address
- Natural variations in the surface grain, color or texture, or the presence of character marks .
- Changes in the surface finish due to aging or exposure to light
- Any damage or failure caused by improper use of the product or use of the product in a manner that it was not intended e.g. table tops must be used in the manner that they are intended and not be used for sitting on, jumping on / off or standing upon. Likewise, chairs should only be used for sitting only and leaning back on two legs is considered hazardous and damages arising from such use are not covered. Do not sit, jump (on / off) or stand on any furniture **DO NOT PERMIT CHILDREN TO CLIMB ON, JUMP ON, STAND ON AND OR PLAY ON FURNITURE – THIS IS DANGEROUS, AND CAN RESULT IN SERIOUS ACCIDENTS .**
- Failure to set up or install the product as described by the manufacturer. If you are uncertain about this, e-mail us at [Sales@SeasonalLiving.com](mailto:Sales@SeasonalLiving.com)
- Corrosion and or changes in the patina / outer surface to metal bases originating from scratches, chips or damage to metal powder coating caused by any type of impact, scraping, brushing or any other type of contact.
- Any damage or failure resulting from improper storage
- Failure resulting from normal wear and tear
- Misuse or abuse of the product
- Pitting, spot rusting or rusting on any Metal frame or assembly device as a result of use near (or in) a salt-water swimming pool, salt water sea or ocean.
- Failure to correctly assemble and operate or use the furniture as described / shown in the Assembly Instructions and with all components in good quality and in perfect operating order.
- Damage in shipping, failure to follow instructions, unauthorized repair or alterations
- Failure to wipe up spills and or water as described in the Product Care Instructions.
- We recommend that you cover and protect your furniture and decorative accessories (when not in use) by purchasing and regularly using high quality, breathable furniture covers.
- The matching of colors, grains, or textures in natural and or hand- made materials

- Damage from customer dropping or placing furniture in a location that causes furniture or decorative accessories to be blown over or to fall or be knocked over either due to traffic (human, animal or mechanical) or extreme weather including but not limited to strong winds. Customer must use common sense and place merchandise in a location that will protect it and ensure complete level and stability.
- Incorrect use of cleaning products. Read the Product Care Instructions.
- Any Acts of God/Nature, fire and extreme weather conditions • Any additional parts purchased that do not accompany this product at the time of shipment and are not defined in the product's description. • Discoloration or fading as a result of chemical spills.

## **INSPECTION OF YOUR PRODUCTS**

You are required to inspect your Products when you take delivery of them. If the packaging is removed or damaged on delivery then you will be required to note on the Original Bill of Lading any damage that is presented to you by the carrier for signature – **FAILURE TO DO SO, VOIDS ANY CLAIM YOU MAY HAVE.** You are required to contact us in writing within 48 business hours of receipt of the merchandise for any concealed damage; providing us with complete detailed photos and a clear and precise written description of all damages. We will not be liable for any damage to any of the Product(s) unless we are notified within the time periods specified above.

TO ENSURE THAT THE LIMITED WARRANTY IS VALID, CUSTOMER MUST PROVIDE CLEAR PHOTOGRAPHIC AND WRITTEN DESCRIPTIONS / EVIDENCE OF FAULTY PRODUCT AND BE PREPARED TO PRESENT ALL FAULTY MERCHANDISE OR SAMPLES TO SEASONAL LIVING. FOR EACH CLAIMED ITEM, AT LEAST 2 CLEAR LARGE PHOTOS MUST BE SUBMITTED, ONE WHICH SHOWS THE COMPLETE PIECE OF FURNITURE CLAIMED AND THE SECOND A CLOSE UP OF EVERY DAMAGED AREA.

SHOULD THE CUSTOMER CHOOSE NOT TO RETAIN DAMAGED MERCHANDISE, THEN THIS WARRANTY IS VOID.

TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. TO THE EXTENT PERMITTED BY LAW, SEASONAL LIVING SHALL NOT BE

LIABLE FOR ANY INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. REPAIR OR REPLACEMENT OF THE PRODUCT UNDER THIS LIMITED WARRANTY IS THE PURCHASER'S EXCLUSIVE REMEDY.

Some States do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply. In such cases, this Limited Warranty shall be deemed amended solely to the extent limited by such applicable State law. This Limited Warranty gives the purchaser specific legal rights and the purchaser may also have other rights, which vary from State to State

THIS LIMITED WARRANTY IS ONLY APPLICABLE TO CUSTOMERS WITHIN THE UNITED STATES OF AMERICA FOR PRODUCT USE WITHIN THE UNITED STATES.

## **CONTACT**

By Post/Mail: Seasonal Living, 4101, Smith School Road, Building 4, Suite 200, Austin, Texas 78744, United States of America.

By e-mail: [Sales@SeasonalLiving.com](mailto:Sales@SeasonalLiving.com)

No other forms of communication are acceptable. We strongly recommend that any mailings by post / mail are by registered delivery either with the US Postal Service and or FedEx / UPS or other standard courier companies

PLEASE REMEMBER TO FOLLOW CARE INSTRUCTIONS – YOU CAN ALWAYS LOCATE THESE ON THE SEASONAL LIVING WEBSITE ([www.SEASONALLIVING.COM](http://www.SEASONALLIVING.COM)) OR THROUGH YOUR DESIGNER OR RETAILER IF YOU LOSE THE PRODUCT CARE INSTRUCTIONS.

**SEASONAL LIVING ETNA COLLECTION – LIMITED MANUFACTURER'S PRODUCT WARRANTY – JANUARY 2019**