



SEASONAL LIVING®



2017

LIMITED MANUFACTURER'S PRODUCT WARRANTY

Updated January 2017

**WE STRONGLY RECOMMEND USE OF HIGH QUALITY FURNITURE COVERS**

**WHAT IS COVERED**

Seasonal Living® warrants its INDA Cordless Outdoor Lighting Collection to be free from manufacturing structural defects for a period of one (1) year from date of original purchase. Seasonal Living, as its sole obligation, will repair or replace (at its option) any product, part, or component covered by this Limited Warranty, which fails under normal use and correct product maintenance as a result of a defect in material or workmanship.

Seasonal Living will repair or replace the aforementioned product, part, or component with a comparable product, part, or component. This warranty extends only to the original purchaser (Original invoice customers only) who acquires the product in new condition from Seasonal Living, its affiliate(s), or its authorized reseller(s), if any. Any product, part, or component must have been installed, used and maintained in accordance with the written Assembly and Product Care instruction provided by Seasonal Living.

This Limited Warranty covers defects in materials and manufacturing only; it does not include normal wear and tear, misuse, or abuse of product, or damage caused by lack of proper care and maintenance. Any modification to the original product voids this Limited Warranty. If within 12 months from the date of purchase (from Seasonal Living), the Product is found to be defective due to quality of craftsmanship, a written claim must be immediately filed with supporting photographic evidence and a detailed description with dates detailing when defects were first encountered. The Limited Warranty covers the normal, every day common-sense use and proper care of the INDA Outdoor Lamp Collection. Product Care instructions must be followed at all times. If you cannot locate these care instructions, contact us for the correct Product Care Instructions.

SEASONAL LIVING DOES NOT PROVIDE ANY WARRANTY AGAINST ([Read, Understand and Follow ALL Product Care Information](#)):

- Shipping Damage (and any other related freight charges), packing and any handling charges – shipping from the Seasonal Living warehouse, shipping damaged product to our warehouse facility and for shipping replacements from our warehouse facility to specified delivery address.
- Damage to product or to person(s) resulting from failure to assemble to read, understand and closely follow Manufacturer's instructions on how to assemble or how and where to use this product.
- Replacement of parts due to loss as a result of wind, failure to assemble correctly, damage from product being knocked or pushed over.
- Damage and or loss to product resulting from incorrect assembly and checking that assembly insures that product is safe and correct per the original manufacturer assembly instructions.
- Failure to obtain, closely read, understand and follow at all times Manufacturer's Product Care Instructions – It is your responsibility to obtain these instructions at the time of purchase.
- All charging bases (Charging Base, Multi-charger 6-pack and any other charging base or electrically operated components related to this collection must never be used and operated outdoors, stored outdoors or left outdoors at any time.
- Natural variations in the surface grain or texture, or the presence of character marks
- Changes on any surface finish / color due to aging or exposure to light
- Any damage or failure caused by outdoor use of a product not specifically designed and sold for outdoor use – LED Lamps are not intended or designed to be used with other lamps
- Failure to protect lamp bases from ice and snow, freezing or thawing conditions –
- DO NOT PERMIT ANY CONCRETE LAMP, WOOD OR CERAMIC LAMP BASE TO REMAIN IN SNOW OR BE COVERED IN ICE – THIS WILL DAMAGE OR BREAK THE BASE AND OR LAMPSHADE, LED LIGHT OR STRUCTURAL COMPONENTS.

- Do not immerse the LED light bulb in water
- Do not operate or use any electrical charging base in damp, wet or humid locations. ONLY use and operate the electrical bases, in interior, dry and ventilated spaces.
- Corrosion originating from scratches or any other damage to patina or surface
- Spot rusting or rusting of any component.
- Staining due to failure to closely follow Manufacturer's Product Care Instructions.
- Any damage or failure resulting from improper storage or exposure to extreme temperature, weather, atmospheric or humidity changes – When not using the furniture, we strongly recommend you cover and or move this lamp (or torch) and protect it from extreme weather conditions – **BE VERY CAUTIOUS ABOUT WIND CONDITIONS.**
- Failure resulting from normal wear and tear.
- Misuse or abuse of the product.
- Failure to follow all Manufacturer's instructions at all times.
- Unauthorized repair or alterations.
- Damage or tears from sharp objects.
- Damage from customer dropping or placing the lamp in a location that causes it to fall or be knocked over either due to traffic (human, animal or mechanical) or extreme weather including but not limited to strong winds. Customer must use common sense and place merchandise in a location that will protect it and ensure complete stability.
- Any Acts of God/Nature, fire and extreme weather conditions.
- Any additional parts purchased that do not accompany this product at the time of shipment and are not defined in the product's description.
- Discoloration or fading as a result of chemical spills or use of chemicals not authorized by the manufacturer.
- Discoloration for changes in texture and or appearance of surfaces due to use of unauthorized sealers or waxes not authorized by the manufacturer in original Product Care Instructions.

#### INSPECTION OF YOUR PRODUCTS

- You are required to inspect your Products when you take delivery of them within the designated period of Inspection. This includes checking product for all assembly components and checking that you have received ALL components of this lamp or lighting component.
- If the packaging is removed or damaged (in any way) on delivery, then you will be required to note any damage on the delivery documentation that is presented to you by the common carrier for signature – **FAILURE TO DO SO, VOIDS ANY CLAIM YOU MAY HAVE.**
- You are required to contact us in writing within 48 business hours of receipt of the merchandise for any concealed damage; providing us with complete detailed photos and a clear and precise written description of all damages. We will not be liable for any damage to any of the Product(s) unless we are notified within the

time periods specified above.

- TO ENSURE THAT THE LIMITED WARRANTY IS VALID, CUSTOMER MUST PROVIDE CLEAR PHOTOGRAPHIC AND WRITTEN DESCRIPTIONS / EVIDENCE OF FAULTY PRODUCT AND BE PREPARED TO PRESENT (AND SHIP) ALL FAULTY MERCHANDISE OR SAMPLES TO SEASONAL LIVING. SHOULD THE CUSTOMER CHOOSE NOT TO RETAIN DAMAGED MERCHANDISE, THEN THIS WARRANTY IS VOID. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. TO THE EXTENT PERMITTED BY LAW, SEASONAL LIVING SHALL NOT BE LIABLE FOR ANY INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. REPAIR OR REPLACEMENT OF THE PRODUCT UNDER THIS LIMITED WARRANTY IS THE PURCHASER'S EXCLUSIVE REMEDY.
- Some States do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may or may not apply. In such cases, this Limited Warranty shall be deemed amended solely to the extent limited by such applicable State law.
- This Limited Warranty gives the purchaser specific legal rights and the purchaser may also have other rights, which vary from State to State
- THIS LIMITED WARRANTY IS ONLY APPLICABLE TO CUSTOMERS WITHIN THE UNITED STATES OF AMERICA.

#### CONTACT

- By Post/Mail: Seasonal Living, 4101, Smith School Road, Building 4, Suite 200, Austin, Texas 78744, USA.
- By e-mail: [Sales@SeasonalLiving.com](mailto:Sales@SeasonalLiving.com)
- No other forms of communication are acceptable. We strongly recommend that
- any mailings by post / mail are by registered (recorded) delivery either with the US Postal Service and or FedEx / UPS or other standard courier companies

SEASONAL LIVING – LIMITED MANUFACTURER'S PRODUCT WARRANTY –  
INDA CORDLESS OUTDOOR LAMP COLLECTION - JANUARY 2017