



SEASONAL LIVING - SPIRALS TEAK FURNITURE CARE / PRODUCT WARRANTY INFORMATION

Teak is regarded as one of the world's most precious and durable woods. It effectively resists extreme environments and withstands weather better than any other wood.

As with all natural materials, the more the material is exposed to the environment, the more dirt and weathering it will receive. Subjected to nature's elements, the surface of the teak will gradually turn into a soft-silver gray as only the pigments on the surface layer begin to fade. This however, this will not in any way compromise the structural integrity of your furniture. During weathering, a slight lifting of the grain may appear on the tops of furniture arms and legs. It is normal for outdoor wood furniture to expand and contract in this way. It will not effect or minimize the durability/quality of the furniture.

HOW TO CARE FOR TEAK FURNTIURE?

The short answer is that teak needs no special care or maintenance program. Untreated, natural teak (without oil) will weather to a handsome soft-silvery patina within a year or so, depending on the amount of sun and weathering it is being exposed to. The use of mild soapy water and soft brush or pad, will clean away any accumulation of dirt. Finish the process off by hosing the furniture down with water. Depending on the environment, you should have to do this more than twice a year. Over the years, your furniture would weather gracefully. For best results however, we recommend the use of a professional grade Teak Cleaner (be sure to read manufacturer's instructions carefully and test on an inconspicuous area before treating the entire piece of furniture).

To protect the furniture from stains and mildew and to keep the graceful silvery-patina of the weathered teak, we recommend the use of a good teak oil / protection shield which will help to form a protective shield over the areas applied on the furniture against spills such as red wine, coffee, olive oil. With quality teak from Seasonal Living, you also have the option of bringing it back to its original state simply with light sanding and a quick wash.

Normally, all stains that appear on teak wood will gradually disappear by themselves. For immediate removal, follow these instructions:

- 1.) Simply wash the stains off with soap.
- 2.) Scrub repeatedly with a non-abrasive brush or sponge.
- 3.) Rinse the entire piece of furniture with clean water and leave it to dry naturally

How often your furniture needs oiling really depends on the amount or degree of exposure it is subjected to outdoor conditions. If your furniture is under the shade most of the day, say under a patio cover or lanai, then it would probably be more than 6 months before you really need to thoroughly re-oil your furniture. If however, your furniture is placed in an open area, totally exposed to the weather (sun, rain, etc) then you would probably need oiling about once every 2-3 months. Except for the occasional annual oiling, if at all, 'oiled' teak furniture placed indoors or in an enclosed area (not exposed to direct sunlight or rain) is virtually maintenance free.

CAN TEAK WOOD BE PAINTED?

One of the unique characteristics of teak is its inherent high content of oil. This distinctive property however makes it difficult for paint to adhere to its surface and over time, through changes in temperatures and the seasons, will crack and peel. Painting may also have a secondary impact on the teakwood itself. The wood surface may not have the ability to now "breathe", due to the sealing characteristics of the paint, but may start to develop mold and mildew in the areas where moisture is absorbed through the "cracks and peels" of the paint over time. This is why we do not recommend painting your teak wood furniture. Like paint, stain is another form of sealant, though there are types that would allow the teakwood to "breathe". Please consult a wood paint specialist to ask a suitable type for your application, i.e. indoor or outdoor. More often than not, the use of a sealant such as stain, oils or varnish, are better suited for indoor use where the furniture is not subjected to the effects of the outdoor environment.

WARRANTY INFORMATION

This product includes a 1 year limited manufacturer's warranty against manufacturing defects only. This does not include:

- Negligence and poor product care,
- Operating damaged or defective product,
- Use of the product in any way other than what it is described in this document
- General Wear and Tear

The manufacturer warrants its **Spirals Teak furniture** to be free from manufacturing structural defects for a period of two 1 year (12 months) from date of original purchase. Manufacturer, as its sole obligation, will repair or replace (at its option) any product, part, or component covered by this Limited Warranty, which fails under normal use and correct product maintenance as a result of a defect in material or workmanship. Manufacturer will

repair or replace the aforementioned product, part, or component with a comparable product, part, or component. This Limited Warranty extends only to the original purchaser (original invoice customers only) who acquires the product new from Manufacturer. Any product, part, or component must have been installed, used, and maintained in accordance with the written instruction of Manufacturer, if any, included with the product or otherwise provided to purchaser. This Warranty covers defects in materials and manufacturing only; it does not include normal wear and tear, misuse, or abuse of product, or damage caused by lack of proper care and maintenance. Any modification to the original product voids this Limited Warranty. If within 1 year (12 months) of purchase, the Product is found to be defective due to quality of craftsmanship, a written claim must be immediately filed with supporting photographic evidence and a detailed description with dates detailing when defects were first encountered. Any transportation costs back to manufacturer are NOT included in the Limited Warranty.

MANUFACTURER DOES NOT PROVIDE ANY WARRANTY AGAINST:

Failure to correctly assemble the Spirals Teak Furniture according to instructions included in product box. YOU MUST CHECK TO INSURE THAT YOU HAVE ALL COMPONENTS OF THE FURNITURE AND ASSEMBLY PIECES AT THE TIME OF RECEIPT OF YOUR MERCHANDISE.

Natural variations in the surface grain or texture, or the presence of character marks.

Changes in the surface finish due to aging or exposure to light, nature's elements, salt water / vapor and / or cleaning products.

Any damage or failure caused by outdoor use of a product not specifically designed and sold for outdoor use.

Any damage or failure caused by improper use of the product or use of the product in a manner that it was not intended (e.g. Furniture must be used in the manner it is intended – Do not stand on tables, do not sit on table tops and do not stand on chairs).

Any damage or failure resulting from improper storage or exposure to extreme temperature.

Failure resulting from normal wear and tear.

Misuse or abuse of the product.

Manufacturer may request you to return products for inspection – Manufacturer will request that you ship goods back to Seasonal Living at customer's own cost. If product is deemed to be defective, manufacturer will reimburse client for transportation charges (Product must arrive into our warehouse in good condition and we recommend that if you are requested to ship product back to Seasonal Living that you purchase transportation insurance)

Damage in shipping.

Failure to follow instructions, unauthorized repair or alterations.

Removal or loss of any piece of the aforementioned product collection such as but not limited to glass guard protectors, metal components, etcetera.

Damage from sharp objects.

Damage from customer dropping or placing products in a location that causes product to fall, blow over or be knocked over either due to traffic (human, nature, environment, animal or mechanical) or extreme weather including but not limited to strong winds. Customer must use common sense and place merchandise in a location that will protect it and ensure complete stability.

INSPECTION OF YOUR PRODUCTS

You are required to inspect your products when you take delivery of them. If the packaging is removed or damaged on delivery then you will be required to note any damage on the delivery documentation that is presented to you by the carrier for signature. FAILURE TO DO SO, VOIDS ANY CLAIM YOU MAY HAVE. **You are required to contact us in writing within 48 business hours of receipt of the merchandise for any concealed damage, providing us with complete detailed photos and a clear and precise written description of all damages.** We will not be liable for any damage to any of the Product(s) unless we are notified within the time periods specified above. TO INSURE THAT THE LIMITED WARRANTY IS VALID, CUSTOMER MUST PROVIDE CLEAR PHOTOGRAPHIC AND WRITTEN DESCRIPTIONS / EVIDENCE OF FAULTY PRODUCT AND BE PREPARED TO PRESENT ALL FAULTY MERCHANDISE OR SAMPLES TO MANUFACTURER. SHOULD THE CUSTOMER CHOOSE NOT TO RETAIN DAMAGED MERCHANDISE, THEN THIS WARRANTY IS VOID.

TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. TO THE EXTENT PERMITTED BY LAW, MANUFACTURER SHALL NOT BE LIABLE FOR ANY INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. REPAIR OR REPLACEMENT OF THE PRODUCT UNDER THIS LIMITED WARRANTY IS THE PURCHASER'S EXCLUSIVE REMEDY. Some states (USA) do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply. In such cases, this Limited Warranty shall be deemed amended solely to the extent limited by such applicable state law. This Limited Warranty gives the purchaser specific legal rights and the purchaser may also have other rights, which vary from state to state

THIS LIMITED WARRANTY IS ONLY APPLICABLE TO CUSTOMERS WITHIN THE UNITED STATES OF AMERICA FOR PRODUCT USE WITHIN THE UNITED STATES.

Contact by post/mail: Seasonal Living, 211, East Alpine Road, Austin, TX 78704, USA.
No other forms of communication are acceptable. We strongly recommend that any mailings by post / mail are by registered delivery either with the US Postal Service and or FedEx / UPS or other standard courier companies
Make sure to keep your receipt as proof for date of purchase.